### COLCHESTER SCHOOL DISTRICT

**POLICY:** SECTION 504 AND ADA GRIEVANCE PROTOCOL FOR STUDENTS AND STAFF

**DATE ADOPTED:** April 15, 2025

### **POLICY STATEMENT**

It is the intent of the Colchester School District (District) that neither the School Board (Board) nor any of its employees shall discriminate on the basis of disability. This applies to all aspects of enrollment, access to programs and activities, and the administration of policies, procedures, practices, and employment. Such compliance shall be carried out to the full extent required by applicable federal and state laws.

The District has adopted this internal protocol for prompt handling and equitable resolution of complaints alleging any action prohibited by Section 504 of the Rehabilitation Act of 1973, as amended, and the Americans with Disabilities Act of 1990 (ADA). Section 504 and the ADA prohibit discrimination on the basis of disability in any program or activity receiving Federal financial assistance.

The District further provides assurance that strictly prohibits any form of retaliation against persons who utilize this protocol. To the extent possible, confidentiality will be maintained throughout the investigation of a complaint of unlawful discrimination. Nevertheless, a person is not required to use this protocol and may instead file a complaint directly with the U.S. Department of Education's Office for Civil Rights, Office for Civil Rights, Boston Office:

U.S. Department of Education 8th Floor 5 Post Office Square Boston, MA 02109-3921

# **DISTRIBUTION**

The following protocol is available and shall be distributed to all third parties for their use in filing complaints of discrimination based on disability.

This protocol will be distributed by the building 504 coordinators or their designees to all employees prior to the start of co-curricular activities every school year, preferably during the August in–service, and again with the recommencement of co-curricular activities immediately following the December vacation.

Last Reviewed: March 3, 2020
Date Warned: March 14, 2025
First Reading: March 18, 2025
Second Reading: April 15, 2025

It will also be distributed by building 504 coordinators, or their designees, to all third parties, at the time of their engagement for services.

## **IMPLEMENTATION**

### STEP 1:

A person (an employee, student, or third party) who believes that they have been discriminated against by the District is encouraged, but is not required, to discuss the matter informally with the appropriate building principal (when the person is a student) or with their immediate supervisor (when the person is an employee).

NOTE: If the building principal or the immediate supervisor is the subject of the complaint, or the grievant is not a student or employee, the grievant may, instead, contact the District Section 504 Coordinator, Carrie Lutz, mailing address: 59 Rathe Road PO Box 27, Colchester VT 05446, email address: <a href="mailto:carrie.lutz@colchestersd.org">carrie.lutz@colchestersd.org</a>, office phone number: 802-264-5982. The person receiving the complaint, or their designee, shall investigate and then verbally convey their findings to both the person who alleged the violation and the person who is the subject of the complaint within 10 business days.

#### **STEP 2:**

If the informal Step 1 process does not resolve the matter, OR if the grievant does not wish to use the informal procedures set forth in Step 1, a written complaint may be submitted to the either the District Section 504 Coordinator, Carrie Lutz, mailing address: 59 Rathe Road PO Box 27, Colchester VT 05446, email address: <a href="mailto:carrie.lutz@colchestersd.org">carrie.lutz@colchestersd.org</a>, office phone number: 802-264-5982 or the appropriate school specific building 504 coordinator (see list at the end of this document for contact information) who will investigate the complaint.

NOTE: If the section 504 coordinator is the subject of the complaint, the complaint should be submitted to the superintendent who will appoint another administrator (or third party) to conduct the investigation. If both the section 504 coordinator and the superintendent have involvement with the complaint, the written complaint may be submitted to the Human Resources Manager, Michelle Low, mailing address: 59 Rathe Road PO Box 27, Colchester VT 05446, email address: <a href="michelle.low@colchestersd.org">michelle.low@colchestersd.org</a>, office phone number: 802-264-5976.

The complaint shall be in writing and signed by the grievant and include:

- 1. the grievant name and contact information;
- 2. the facts of the incident or action complained about:
- 3. the date of the incident or action giving rise to the complaint;
- 4. the type of discrimination alleged to have occurred;
- 5. and the specific relief sought;

Or, alternatively, the grievant may use the 504 Complaint Form (attached). Names of witnesses and other evidence as deemed appropriate by the grievant may also be submitted. An investigation of the complaint will begin within 10 business days following the submission of the written complaint.

The investigation may be informal, but it must be thorough and shall include an interview of the parties and witnesses, a review of relevant evidence, and any other steps necessary to ensure a prompt and thorough investigation of the complaint.

A written disposition of the complaint shall be issued within 10 business days of completion of the investigation, unless a specific written extension of time is provided to the parties.

Copies of the disposition, subject to FERPA confidentiality, will be given to both the grievant and the person who is the subject of the complaint. If discrimination was found to have occurred, the disposition will include the steps that the District will take to prevent recurrence of any discrimination and to correct its discriminatory effects on the grievant and others, if appropriate.

### STEP 3

If the grievant wishes to appeal the decision in Step 2, they may submit a signed, written appeal to the superintendent (or board if the superintendent is the subject of the complaint) within 15 business days after receipt of the written disposition. The superintendent/board or their designee shall respond to the complaint, in writing, within 30 business days of the date of the appeal. Copies of the response shall be provided to both the grievant and the person who is the subject of the complaint.

The ADA/504 Coordinator(s) will maintain the files and records related to any complaints filed under this protocol.

# **ACCOMODATIONS**

The District will make appropriate arrangements to ensure that disabled persons are provided other accommodations, if needed, to participate in this grievance process. Such arrangements may include but are not limited to, providing interpreters for the deaf, providing taped cassettes of material for the blind, or assuring a barrier-free location for the proceedings. The section 504 coordinator will be responsible for such arrangements.

# **CONTACT INFORMATION**

If you have questions regarding these procedures or desire to file a complaint, please contact either the district 504 coordinator or building section 504 coordinator.

CSD Oversight: Amy Minor, Superintendent

District phone number: 802-264-5999

District Section 504 Coordinator: Carrie Lutz, Director of Student Support Services

Email address: carrie.lutz@colchestersd.org -- Phone number: 802-264-5982

Union Memorial School, Chris Antonicci, Principal

Email address: Chris.antonicci@colchestersd.org -- Phone number: 802-264-5959

Porters Point School, Carolyn Millham, Principal

Email address Caroyln.millham@colchestersd.org -- Phone number: 802-264-5921

Malletts Bay School, Jordan Burke, Principal

Email address Jordan.burke@colchestersd.org -- Phone number: 802-264-5904

**Colchester Middle School**, Jenn Stratton, Director Student Support Services Email address Jennifer.stratton@colchestersd.org -- Phone number: 802-264-5820

**Colchester High School**, Amber Keep, Director Student Support Services Email address: <a href="mailto:amber.keep@colchestersd.org">amber.keep@colchestersd.org</a> -- Phone number: 802-264-5701

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Legal Reference(s):	20 U.S.C. § 1232f
	28 C.F.R. § 35.101
	28 C.F.R. § 35.107(b)
	29 U.S.C. § 794
	34 C.F.R. § 99.1
	34 C.F.R. § 104.4
	34 C.F.R. §§ 104.7(b), 104.61
:	34 C.F.R. § 100.6(d)
	42 U.S.C. § 12132
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# **504 GRIEVANCE/COMPLAINT FORM**

The District pledges that it complies with Section 504 Regulations and that no discrimination on the basis of disability is permitted in the programs or activities that the District operates. If you believe that discrimination has occurred (against a student or staff person, teacher, etc.) because of a disability please complete and submit this form to your 504 Coordinator.

On behalf of: Date:	(name of target of behavior) Student's Parent:		
Complainant is: Student:Staff Member/teacher:			
Third Party Contractor:	Other:		
Address:			
Address:Street	City	State	Zip
Telephone: Home	Work/Cell		
<ol> <li>Describe the alleged violation of</li> <li>the specific incident or activit</li> <li>the individuals involved</li> <li>dates, times, and locations inv</li> <li>the disability that forms the b needed).</li> <li>Describe any communication that</li> </ol>	ty that is viewed as disvolved asis of the complaint (	crimination; attach additional pa	
address the issue.			
3. Please describe how you propose	to resolve the issue.		
	date:		
Signature			

Please return this form to your 504 Coordinator.